



EH Enterprises

PRIVACY POLICY

Dr Elaine Hickmott trading as EH Enterprises

This privacy policy sets out how EH Enterprises uses and protects any information that you give EH Enterprises when you use this website.

EH Enterprises is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

EH Enterprises may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

What we collect

We may collect the following information:

- name, job title and company name
- contact information including email address
- demographic information such as postcode

What we do with the information we gather

We require this information to provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- Delivery of our e-commerce services for purchasing / downloading online materials. (Please note: EH Enterprises does not collect or store any of your payment details).
- If you become a client of EH Enterprises (this includes those who download any free content, we may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- Enquirers to the website will be responded to by email or phone using the information provided by them on enquiring.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email or phone.

Security

We are committed to ensuring that your information is secure and take seriously our responsibility to safeguard and secure the information we collect online.

With respect to online purchases of our Audio Services and Content, online event bookings or any other online purchase, all payments are generated through PayPal and/or other such payment providers. You may pay for the Products by supplying your credit or debit card details or using your PayPal account. All purchases made are subject to authorisation by PayPal. EH Enterprises does not collect or store any payment details.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- when you fill in our enquiry form on the website, we automatically assume that you DO NOT wish to receive information on future services, products or events. Therefore, you will see that this box is already checked. If you do want to receive future information, please uncheck the box
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at elaine@eh-enterprises.com

We will never sell, distribute or lease your personal information to third parties unless we are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to Elaine Hickmott, EH Enterprises, 41 Lake View, North Holmwood. Dorking, Surrey, RH5 4TH.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Cookies Information

Our website uses cookies, as almost all websites do, to help provide you with the best experience we can. Cookies are small text files that are placed on your computer or mobile phone when you browse websites.

More information can be found in our separate Cookie Info document.